OTC

hearing aids User Manual
A-31

WARNING: If you are younger than 18, do not use this.
You should go to a doctor, preferably an ear-nose-throat doctor (an ENT), because your condition needs specialized care. Over-the-counter hearing aids are only for users who are age 18 or older.

This OTC hearing aids is for users who are 18 and older. People who are younger than 18 with hearing loss should see a doctor, preferably an ENT, because they may need medical testing and management. Hearing loss can affect speech and learning, so professional fitting and continuing care are also important.

WARNING: When to see a doctor

If you have any of the problems listed below, please see a doctor, preferably an ear-nose-throat doctor (an ENT).

- You saw blood, pus, or fluid coming out of your ear in the past 6 months.
- Your ear feels painful or uncomfortable.
- You have a lot of earwax, or you think something could be in your ear
- You get really dizzy or have a feeling of spinning or swaying (called vertigo).
- Your hearing changed suddenly in the past 6 months.
- Your hearing changes: it gets worse then gets better again.
- You have worse hearing in one ear.
- You hear ringing or buzzing in only one ear. Your ear

has a birth defect or an unusual shape. Your ear was injured or deformed in an accident.

WARNING: This hearing aids should not cause pain when inserting it.

Remove this device from your ear if it causes pain or discomfort when you insert or place it. To try again, make sure to follow the instructions. If you feel pain or discomfort contact your again, contact the manufacturer. If discomfort persists, hearing healthcare professional. You can also report this to FDA as an adverse event according to the instructions that appear later.

Caution: This is not hearing protection.

You should remove this device if you experience overly loud sounds, whether short or long-lasting.

If you're in a loud place, you should use the right kind of hearing protection instead of wearing this device. In general, if you would use ear plugs in a loud place, you should remove this device and use ear plugs.

Caution: The sound output should not be uncomfortable or painful.

You should turn down the volume or remove the device if the sound output is uncomfortably loud or painful. If you consistently need to turn the volume down, you may need to further adjust your device.

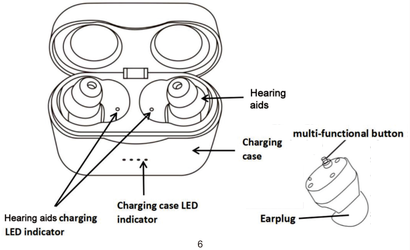
Caution: You might need medical help if a piece gets stuck in your ear.

If any part of your hearing aids, like the eartip, gets stuck in your ear, and you can't easily remove it with your fingers, get medical help as soon as you can. You should not try to use tweezers or cotton swabs because they can push the part further into your ear, injuring your eardrum or ear canal, possibly seriously.

Note: If you remain concerned, consult a professional.

If you try this device and continue to struggle with or remain concerned about your hearing, you should consult with a hearing healthcare professional.

GET TO KNOW YOUR HEARING AIDS



IMPORTANT NOTE:

This hearing aids is not ear-specific; both can be used for either ear.

Technical Specification

Maximum output (OSPL90)	< 111dB+3dB
HFA FOG50 (dBSPL)	36dB± 5dB
Total harmonic distortion	< 10%
Frequency Range	450Hz-3000Hz
EQ Input Noise	< 32dB
Working Voltage	d.c.3.7V

Environmental Requirements

Condition	Specification
Operating Environment	Temperature: 0°C ~ 40°C Humidity: ≤80% Pressure: 86kpa ~ 106kpa
Transportation and Storage	Temperature: 0°C ~ 38°C Humidity: ≤80% Anti-drop, handle with care Prevent exposure to sunlight, rain, or mechanical impact, keep dry

Accessories List

Item Name	Quantity
hearing aids	2 pieces
Earplugs	1 each of large, medium, and small sizes
Charging Box	1 piece

Symbol

Symbol	Explanation
⚠	Warning
	Recycle as required, do not throw into trash bin
⎓	Direct current

HOW TO USE THE HEARING AIDS

STEP 1: CHARGE THEHEARING AIDS

1) The hearing aids should be fully charged before using them for the first time.
2) Place the hearing aids in the charging case to charge.
3) Charging: Light stays on.
4) Full charge: Light off. Takes 3 - 4 hours.

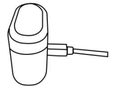


STEP 2: CHARGE THE CASE

1) Plug the USB end of the cable into the charger.



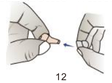
2) Plug the Type-C end of the cable into the charging case.



3) Charging case takes 3-4 hours to fully charge. Indicator lights guide you:
   - ■ First LED flashes: very low battery.
   - ■ Second LED flashes: low battery.
   - ■ Third LED flashes: medium charge.
   - ■ Fourth LED flashes: high charge.
   - ■ All LEDs lit: fully charged.

STEP 3: ASSEMBLE THE EARDOME

Please choose an ear dome which fit your ear canal.



STEP 4 :WEAR THE HEARING AIDS

1) Hold the hearing aids with your thumb and index finger. Gently push in the ear canal and use the other hand at the same time. Pull your auricles back to make it easier for you to wear them.



2) Before wearing, the hearing aids should be turned off or the volume should be at the minimum position, otherwise it may cause discomfort when the earplug is inserted into the ear.

STEP 5:POWER ON/OFF

1) **Turn on:** Remove the hearing aids from the charging case for about 5 seconds to turn it on automatically; Or long

press the multi-function button for 5 seconds until you hear a beep “sound” to turn it on.



2) **Turn off:** Place the hearing aids back into the charging case to turn it off automatically; Or long press the multi-function button for 5 seconds until you hear a “beep” sound to turn it off.

STEP 6: VOLUME CONTROL

1) Press the button briefly for 1 second to adjust the volume.
2) Lowest battery level: three short "beeps”

3) Highest battery level: one long "beep"
4) The product has four volume levels that can be adjusted.



STEP 7: MODE SWITCHIN

Hold the button 3 seconds to change modes. Mode indicators are as follows:

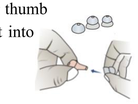
Mode 1	Beep
Mode 2	Beep-Beep
Mode 3	Beep-Beep-Beep

STEP 8: WEARING INSTRUCTIONS

1) Choose the right ear dome and attach it to the hearing aids.
2) Turn off the hearing aids or turn the volume down to lowest the level.



3) Hold the hearing aids between your thumb and index finger and gently insert it into the ear canal.



4) If you hear a whistling sound, check if the ear dome is properly inserted. If you cannot get it to fit snugly, try a different size of ear dome.

NOTE: Gently press and move with your index finger. Open and close your mouth a few times to check if the hearing aids is properly in place.

STEP 9 : REMOVE THE HEARING AIDS

1) Turn the hearing aids volume down to the lowest level or turn it off.
2) Hold the hearing aids between your thumb and index finger and gently pull it out of the ear canal.
3) While removing the hearing aids, open and close your mouth and gently pull the earlobe backward with the other hand to make it easier to take out.

HOW TO ADAPT TO THE HEARING AIDS

STEP 1:AVOID SITUATIONS WHERE HEARING IS DIFFICULT.

Start your listening exercises in familiar environments, get used to how to use the hearing aids. In the first few weeks, avoid wearing the hearing aids in noisy places like supermarkets or airports.

STEP 2:GRADUALLY EXTEND DAILY WEAR TIME

Initially, wear the hearing aids for no more than one to three hours per day, and gradually increase the daily wear time to help you slowly adapt to the sounds around you.

STEP 3:LEARN TO LISTEN IN NOISE AGAIN

You need to go into noisy environments, practice focusing, and train yourself to ignore annoying sounds to complete your task.

STEP 4:ENJOY LISTENING

After practice, try everything you want and enjoy all sounds. If still unsatisfactory, slow down and consult your audiologist or doctor.

HOW TO MAINTAIN YOUR HEARING AIDS

- ■ - Clean hearing aids and case weekly with a dry cloth.
- ■ - Wash ear tips twice a week.
- ■ - Clean earwax twice a week.
- ■ - Disinfect with 70% alcohol if needed.

- ■ - Turn off when not in use.
- ■ - Dry if damp.
- ■ - Charge monthly if unused for over a month.
- ■ - Handle with care.

TROUBLESHOOTING GUIDE

Trouble	Cause	Solution
Whistling	Earplug is not suitable Too much earwax in the ear	Replace with earplugs of the appropriate size Clean earwax
No sound	Low or no battery power Earplug of the hearing aids is.	Charge the hearing aids Replace with a new earplug

Trouble	Cause	Solution
Low volume	clogged with dirt	Replace with a new earplug
	Earplug of the hearing aids is clogged with dirt	
High power consumption	The hearing aids is damp	Dry with a desiccant
Intermittent sound	Earplug of the hearing aids is clogged with dirt	Replace with a new earplug

Note: If the above methods still cannot solve the problem, please contact the customer service of the platform where you purchased the product, or directly contact the customer service center of the company.